

IMPORTANT NOTICE

All current hotel room reservations for Hurricane Laura evacuees will expire Wednesday, September 16th at 11:00 am.

If you are an evacuee from any of the following Louisiana zip codes, you may register for continued lodging offered by the state of Texas by calling

1-888-991-5229

Eligible Louisiana zip codes (Address verification is required prior to check-in):

70601, 70602, 70605, 70606, 70607, 70609, 70611, 70612, 70615, 70616, 70629
70630, 70631, 70632, 70633, 70634, 70637, 70639, 70643, 70644, 70645, 70646
70647, 70650, 70652, 70653, 70654, 70656, 70657, 70658, 70659, 70660, 70661
70662, 70663, 70664, 70665, 70668, 70669, 71403, 71439, 71443, 71446, 71459
71461, 71474, 71475, 71496

Please register with the Virtual Reception Center no later than 3pm Wednesday September 16th. Once you register through the Virtual Reception Center, you will be provided with a confirmation code within 3-4 hours via email or text. You will need to arrive at the hotel no later than 3pm Thursday September 17th.

Upon arrival to your hotel, please check-in with the onsite state of Texas Emergency Tracking Network (ETN) Team.

Please note: If you do not check-in to your new hotel room by 3pm Thursday September 17th, 2020, your reservation will be cancelled, and you will need to call the registration number again for a new code.

If you are not eligible for continued sheltering and need state bus transportation assistance to your home county in Texas please call 2-1-1 or home parish in Louisiana please call 337-310-4636.

The Texas Division of Emergency Management continues to work with our partners at the Louisiana Governor's Office of Homeland Security and Emergency Preparedness and the American Red Cross to offer support services to residents from areas that still have a sheltering need.